

To ensure the volunteer position as a Tech Tutor is right for you, I have a few questions about your technology use. Please reply to this email with your answers to each question.

1. What type of device do you have at home? Please indicate all that apply.
DESKTOP COMPUTER or LAPTOP or IPAD or SAMSUNG/ANDROID TABLET
2. What Operating System is installed on your device(s)?
3. In addition to the device(s) you've already mentioned, do you have a cell phone or landline available for use at home that you can make local calls from?
YES or NO
4. Are you somewhat comfortable using devices that you've not used much before?
YES or NO
5. Do you have any previous experience helping someone use their technology device?
YES or NO
6. Do you have constant and reliable Internet access available at home?
If YES (proceed with question 7) or NO, read 6A below

6A. If you do not have constant reliable internet access.

I'm terribly sorry. Internet at home is essential for Tech Tutors to support our learner group with online Zoom video calls. At this time, you won't be able to volunteer. If you do get an Internet connection at home, we're happy to speak with you again about a volunteer opportunity. Please don't hesitate to reach out to us by phone or email if you'd like to reconnect. Would you like our phone number and email address? It's (123-456-7890) and (INFO@ORGANIZATION.CA).

Thanks for your time. Enjoy the rest of your day! (you do not need to complete the below questions.

7. Please rate your comfort doing the following technology-related tasks (1 being low and 5 being high).

Sending and receiving email.

1 2 3 4 5

Resetting an account password.

1 2 3 4 5

Signing up for new accounts/email addresses.

1 2 3 4 5

Installing new software and/or apps on your device.

1 2 3 4 5

Connecting your device to Wifi.

1 2 3 4 5

Adjust accessibility settings to make a device easier to use.

1 2 3 4 5

Participating in a Zoom meeting or webinar.

1 2 3 4 5

Adjusting Zoom-specific settings around audio and video.

1 2 3 4 5

Do you speak any languages other than English?